

# Dudley SENDIASS

Providing impartial information, advice and support on all matters relating to SEN and disabilities including health and social care to parents and carers of children with SEND and Young People with SEND up to 25 years old.

## Meet the team

- ▶ Victoria Townsend - Service Manager
- ▶ Rachael Kendrick - Senior SENDIASS Officer

## Contact Details

07929 777744

07900 161363

Email [dudley.sendiass@dudley.gov.uk](mailto:dudley.sendiass@dudley.gov.uk)

[www.dudleysendiass.org.uk](http://www.dudleysendiass.org.uk)

*"The best thing is that  
It's free and easily accessible -  
such a great service."*



*British Creative Institute is a vocational provision for students with SEN up to the age of 25. We pride ourselves on seeing the ability in disability. We offer courses in all aspects of creative media and focus on gaining real-world experience and life-skills working towards independence.*

### Meet our staff

- June Fisher- Principal
- Robert Edwards- SENDCo
- Suzie Bennett- Enrolment officer
- Amy Bangura-Enrolment officer
- Terry Burke-Enrolment Manager
- Paul Fisher- Learner support

*With the support I get here, I've learned you CAN succeed in life.*



### Contact Us

- 0121-257-6072
- Email: [info@britishcreativeinstitute.uk](mailto:info@britishcreativeinstitute.uk)
- 6 Dyas Road, Great Barr, Birmingham, B44 8SF



# Camphill Village Trust Shared Lives

Shared Lives is sometimes described as being similar to 'foster care for adults with additional/complex needs', but it is so much more than that as we enable people to take control of their lives and make informed choices to maximise independence.

Shared Lives Carers open up their home and support people with additional/complex needs, on a long term, short break or day support basis.

Sam Price, Acting Team Manager



Jayne Gordon - Area Coordinator



To find out more about the Shared Lives Scheme or Camphill Village Trust, you can contact us at:  
Eagle House, St John's Road, Stourbridge, Dudley, DY8 1HE

Tel; 01384 441505

Email; [sharedlives@cvt.org.uk](mailto:sharedlives@cvt.org.uk)

Website; [www.camphillvillagetrust.org.uk](http://www.camphillvillagetrust.org.uk)



# Connexions Dudley

Providing impartial Careers Information, Advice and Guidance and support on pathways into employment, education and training.

We support young people aged 13–19, or up to 25 (with an EHCP).

Careers professionals in attendance through the day:

Bhapinder Ghuman	Jill Welch	Karl Hamilton
Andrea Morris	Nina Bradnick	Brenda Fraser
Satpal Kajla	Wendy Lowe	

Website: <https://connexionsdudley.org/>

Telephone: 01384 811400

Email: [Connexions@dudley.gov.uk](mailto:Connexions@dudley.gov.uk)



“...I feel like I understand what I need to do now and go about it...I was stressing before now I know what to do...really helpful...”

“...helped to approach my next steps...helped me with guidance...”

# Dudley College of Technology

At Dudley College of Technology we offer **Supported Internships**, helping to raise SEND 16-25 learners' aspirations into employment. This course provides the skills and support to develop learners' employability skills and confidence to venture into the world of work.

## Meet the team!

Kate Gibbs



## Contact Details

[Kate.Gibbs@dudleycol.ac.uk](mailto:Kate.Gibbs@dudleycol.ac.uk)

[dudleycol.ac.uk](http://dudleycol.ac.uk)



“ I learned key skills valued by employers with on-the-job training and classroom learning. My job coach supported me in the workplace and in college. My confidence has increased massively, and I was so proud and happy when I got offered a job that I love.”

What do students say?

# Dudley College of Technology

We support learners to achieve their goals in all aspects of college life. With a dedicated support network, we can help students of all abilities. If you want to join our provision, we will support you to find the right course for you.

## Meet the Team!

Tammy Bragg



Charlotte Cleary



Sarah Pardoe



## Contact Details

[ehcp@dudleycol.ac.uk](mailto:ehcp@dudleycol.ac.uk)

[aspire@dudleycol.ac.uk](mailto:aspire@dudleycol.ac.uk)

[dudleycol.ac.uk](http://dudleycol.ac.uk)



*"We feel really supported here!"*

What do students say?



# DEPARTMENT FOR WORKS AND PENSIONS

Katie Downing



## DWP's Vision:

'To deliver a modern, fair and affordable welfare system that makes a positive difference to citizens lives by extending opportunity, strengthening personal responsibility and enabling fulfilment of personal potential.'

## Contact details:

[katie.downing1@dwp.gov.uk](mailto:katie.downing1@dwp.gov.uk)

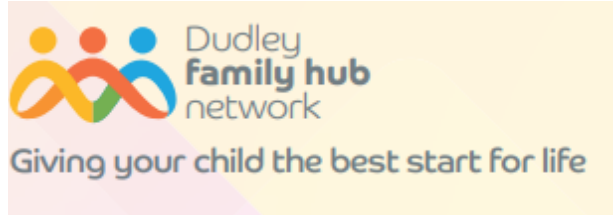
## Service User feedback

**"I could not have achieved what I have without the help of my Work Coach"**

I made a claim to UC and was immediately referred to an English as a second Language course followed by the Self Employment course, where I was given a place. I was offered both financial support and experience. As a result, I now own my own business and am able to employ others. I went to the Jobcentre in High Street Dudley to advertise my vacancies. I gave feedback to the Manager there about my company and said, had it not been for the support received from my work coach a couple of years ago; I could not have achieved what I have done.



Department  
for Work &  
Pensions



# Dudley Family Hub Network

The hubs listed are a one-stop shop, offering advice and support for all families in Dudley borough with children aged 0-19 (25 if the child has special educational needs and/or disabilities).

[www.dudley.gov.uk/start-for-life](http://www.dudley.gov.uk/start-for-life)

## Early Help Enablers

Kaye Pedley- Senior Early Help Enabler  
Kulvir Toor – Early Help Enabler

We can't thank them enough for all the support they have given us, it has been the small changes that have made the difference.

**Dudley borough local family hubs**  
can be found at:

### Stourbridge

Forge Rd, Stourbridge, DY8 1XF  
01384 818780

### Lye

Lye By-Pass, Stourbridge, DY9 8HT  
01384 813954

### Brierley Hill

18 Parkes Street, Brierley Hill, DY5 3DY  
01384 813322

### Coseley

Bayer Street, Bilston, WV14 9DS  
01384 813096

### Dudley

Selbourne Road, Dudley DY2 8LJ  
01384 812440



# Dudley Future Voices



**NHS**  
The Dudley Group  
NHS Foundation Trust

**WE ARE RECRUITING**

**FUTURE VOICES**

**FUTURE VOICES:  
Speaking out in Dudley**

A new all inclusive informal group,  
for improving services for young  
people, by young people.

**JOIN OUR  
FORUM!**

**YOUR OPPORTUNITY TO  
MAKE A DIFFERENCE AND  
CREATE POSITIVE CHANGES!**

For more info contact:  
claire.mccafferty@nhs.net  
aimeeandrews1@nhs.net

 @DYFutureVoices  
 @fvdudley  
 @fvdudley



For more information  
please contact:

[lori.arthurs@dudley.gov.uk](mailto:lori.arthurs@dudley.gov.uk)

or

[claire.mccafferty@nhs.net](mailto:claire.mccafferty@nhs.net)





## Dudley Voices for Choice

Dudley Voices for Choice (DVC) are a user led self advocacy organisation.

Self advocacy is when a person speaks up for themselves about things that are important to them. DVC directly employs people with learning disabilities or who are autistic and works alongside a large number of self advocates.

Dudley Voices for Choice empowers people with learning disabilities or who are autistic to speak up. We do this in a number of ways. This includes facilitating group discussions, facilitating meetings with decision makers and offering training to groups of people.

### Contact details:

DY1 Building  
Stafford Street  
Dudley  
West Midlands  
DY1 1RT

01384 217057

[www.dudleyvoicesforchoice.org.uk](http://www.dudleyvoicesforchoice.org.uk)

[kellysladeDVC@gmail.com](mailto:kellysladeDVC@gmail.com)

We are Kelly and Matty and  
we work for DVC.



"it's truly an incredible service, that focuses on happiness, success and well being."



# Glasshouse College

- An independent specialist provision based in Stourbridge
- Working with young people aged 16-25
- Education placements funded through LA/EHCPs
- Day programmes are full-time (5 days, 9am-4pm)
- Day and residential/respite options available
- Offering a practical curriculum, inc. arts and crafts, farming, horticulture, performing arts, and catering
- Providing a therapeutic learning environment
- A holistic approach to supporting young people, inc. communication and social skills, independence, and work readiness.
- Opportunities for work placements onsite - in our community café and organic foods shop - and externally
- Access to our Birmingham campus, Argent College



Meet our admissions team - Laura Butler & Lisa O'Neill - today

Visit [www.rmt.org/glasshouse](http://www.rmt.org/glasshouse) for more information about the college and our open days

Contact us on **01384 399400** or email [wmadmissions@rmt.org](mailto:wmadmissions@rmt.org)

# Halesowen College



## Learning Support For Students with SEND

The Learning Support Team supports students through their learning journey, working with current Educational Health Care Plans. The team provides support if you require extra help with learning disabilities, hearing impairments, ASD, physical needs, mental health issues, anxiety and visual impairments.

Contact [learningsupport@halesowen.ac.uk](mailto:learningsupport@halesowen.ac.uk) to find out how they could support you.

## Meet the team

Sharon Molloy Learning Support Manager

Whittingham Road

Halesowen

B63 3NA

0121 602 7777

[learningsupport@halesowen.ac.uk](mailto:learningsupport@halesowen.ac.uk)

# healthwatch Dudley

Healthwatch Dudley is your local, independent champion for health and social care.

Services work best when the people with power to make change happen, listen to and involve people in their plans.

We give everyone a voice, especially those who find it hardest to be heard.

We listen and can tell you how to give feedback. We can also help you to find information about local services

“Healthwatch Dudley listened and told me how to feed back concerns about my treatment plan. They also helped me find community support I didn’t know was out there”

**Get in touch:**

[hello@healthwatchdudley.co.uk](mailto:hello@healthwatchdudley.co.uk)

**03000 111 001**

@HWDudley

@healthwatchdudley



# Hearing Impairment Service

The Services provide advice, information and specialist equipment for students with a hearing impairment.

## Meet the team

- ▶ Dawn Bevington Team Leader - Educational Audiologist/Qualified Teacher of the Deaf
- ▶ Cath Gardner-Edge Qualified Teacher of the Deaf

## Contact Details

07824 598813

Emails:

[dawn.l.bevington@dudley.gov.uk](mailto:dawn.l.bevington@dudley.gov.uk)  
[cath.gardner-edge@dudley.gov.uk](mailto:cath.gardner-edge@dudley.gov.uk)

***“The Hearing Impairment Service really helped me with accessing so I could get the most out of my learning. My Teacher of the Deaf helped me when I had concerns and was really supportive of what I wanted to achieve.”***

# Lunch on the Run

Lunch on the Run Trainer : Mrs Tracey Baggott

We offer work experience and training opportunities for people with learning disabilities and autism in all aspects of catering. We make cakes, afternoon teas, prepare and deliver buffets as well as serving customer in our onsite coffee shop.

Lunch on the Run

DY1 Building, Stafford Street, Dudley DY11RT Email: [manager@lunchontherun.co.uk](mailto:manager@lunchontherun.co.uk)  
Contact Number: 01384 217050 as for Jo

LOTR offers an invaluable service to those who need a purpose and to feel valued - if Daniel is happy - so is the rest of the family. LOTR provides a safe, friendly working environment to learn and thrive in, it is a shining example of how a truly inclusive workplace should be run.

Lunch on the Run  
*a social business*

# Parent Carer Forum

## About us

Parent Carer Forums are grant funded by the Department for Education (DfE) to ensure Parent Carers have a voice in each Local Authority Area and to support their strategic involvement in local services.

Dudley Parent Carer forum aims to support parent carers of children and young people with SEND to have their voices heard. We will gain views and opinions on local issues and give regular feedback to ensure that parents are kept up to date and informed.

Unfortunately, we cannot help to resolve individual issues, but we are always happy to listen. Where possible we will try to signpost to appropriate services.

*How to get in touch*



[www.dudleyparentcarerforum.co.uk](http://www.dudleyparentcarerforum.co.uk)



[info@dudleyparentcarerforum.co.uk](mailto:info@dudleyparentcarerforum.co.uk)



[www.facebook.com/DudleyPCF](http://www.facebook.com/DudleyPCF)



[@Dudley\\_PCF](https://twitter.com/Dudley_PCF)

## What we do

- Membership to the forum for parent carers and practitioners
- Sharing of information from and to our networks
- Training events for parent carers
- Bi-Monthly 'Meet the PCF' meetings for practitioners to enable easy access to parent carer voices
- Surveys, meetings, workshops and workstreams to gain parent carer opinions and feedback
- Always aiming for co-production with the Local Authority and CCG



# Pens Meadow School



Sue Wale Family Outreach Team

Contact 01384 818945

## Quote from service users:

'From the moment my son entered Pens Meadow Post 14 he settled well and matured because he was so very happy. Having such an approachable and available support service from staff goes such a long way. Even if you don't need to use it, just to know it is there is very comforting to carers' Pens Meadow was an amazing experience'



**PensMeadowSchool**

*Living, Growing, Learning*



INSPIRE | EQUIP | TRANSFORM

Phase Trust is a youth organisation that works across Dudley Borough and beyond to provide formal and informal programmes of support that encourage children & young people to increase in confidence, make better choices and reach their full potential.

We offer a variety of post 16 support:

- Mental health and well-being focus
- One to one / group support
- ID Plus programme based at Phase Trust (10 weeks)



Alice Fain  
ID Plus programme co-ordinator  
and Post 16 support worker  
Please come and say hi at our stall,  
we are happy to help if we can!

EMAIL: [NATHALIEDEAN@PHASETRUST.ORG.UK](mailto:NATHALIEDEAN@PHASETRUST.ORG.UK)  
PHASE TRUST | [www.phasetrust.org.uk](http://www.phasetrust.org.uk)

“ID PLUS HAS HELPED ME DEVELOP A MORE POSITIVE ROUTINE AND HELP ME THINK ABOUT MY FUTURE”



IT HAS HELPED ME GET MY MOTIVATION BACK”

# pulseplus+

Email: pulse.plus.dud@gmail.com

website: pulseplus.net

based at Ebenezer Church St Andrews Street netherton DY2 0QB

call Steve: 07709329775

or James: 07954444380



**PULSE PLUS +**



**Adult Day Care and Activities**

**FUN** Computer Games

**Art and Craft**

**FUN** Carpet Bowls

**Music** **FUN** Baking **FUN** **Karaoke**

**FUN** **COOKING** **FUN** **Archery** **Boccia**

**Wii** **Keep Fit**

Email: pulse.plus.dud@gmail.com Website : Pulseplus.net

Call Steve: 07709329775 James: 07954444380

Based at Ebenezer Church Hall Netherton DY2 0QB

Monday 9.00 to 15.30. Thursday 9.00 to 15.30. Friday 9.00 to 15.30.

Open 48 weeks of the year

<https://dudleyci.co.uk/services/pulse-plus-day-care-opportunities>

Insta pulseplus10

Facebook Pulse Plus 10

# Queen Alexandra College

QAC is a specialist, national residential College and charity based in Birmingham that offers an innovative, holistic approach to learning and support for a range of abilities and needs aged 16-25. The College offers courses and opportunities designed to maximise life chances, develop independence and work skills.



**Lottie Reid**  
Marketing and  
Engagement Officer

*“Staff provide me with the support I need to complete tasks to the best of my ability and progress.”*



Queen Alexandra College

# The Unicorn Centre Outreach Support

We offer a tailored service to individuals, supporting them with Independent Living Skills, Travel training and crisis intervention.

**For information please contact:**  
The Unicorn Centre on :  
01384 813300  
Email: [unicorn.centre@dudley.gov.uk](mailto:unicorn.centre@dudley.gov.uk)

## Our Outreach Workers

are:

Sharron Jasper

Julie Owen



“ I never thought I would be able to travel alone but you are helping me to gain confidence to be able to do this”

“ Thankyou Ladies for all the support over the past few months, don't know what I would have done without you”

# We Love Carers



WeLoveCarers is a charity run by carers for carers.

We exist to give unpaid carers like yourself the support, information and advice you need to take control of your lives and live it to the maximum, whether you are a carer of disabled children or carers of an adult.

## With you today

- ❖ Anne Davies Parent and Carer Consultant
- ❖ Rachel Coley Parent Liaison

## Contact Details

[anne@welovecarers.org](mailto:anne@welovecarers.org) 07763875654

[rachel.coley@welovecarers.org](mailto:rachel.coley@welovecarers.org)



[www.welovecarers.org](http://www.welovecarers.org)

01384 396626



# Wolverhampton Vocational Training Centre



## WOLVERHAMPTON VOCATIONAL TRAINING CENTRE

Wolverhampton Vocational Training Centre (WVTC) is a unique organisation catering for 16 - 19 year-old students with an EHCP. We offer all of our students the chance to gain vital employability skills by providing practical, personally-tailored flexible courses within a purpose-built vocational learning environment. Our aim is to ensure all students who leave our care are supported to make a positive contribution to society by gaining employment or continuing their education and living their lives as independently as possible.

### What our students say

“WVTC is a place where I feel safe”.

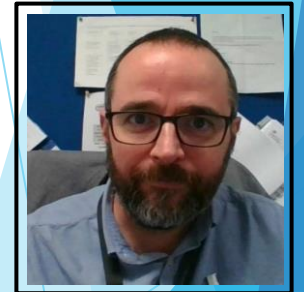
“Motor Vehicles is brilliant, I love working on the cars”.

“I really enjoy Hair & Beauty, I am really good at working on the nails and hand treatments.

“The staff care about me and try and make me believe in myself and make me more independent”.

“My favourite lesson is Animal Care, I love Dexter and Bela!”.

Centre Manager: Mr Chris Potter



Wolverhampton Vocational Training Centre  
Millfields Road,  
Ettingshall,  
Wolverhampton,  
WV4 6JG  
Telephone: 01902 552274  
Email: [enquiries@wvtc.org.uk](mailto:enquiries@wvtc.org.uk)