

About us

- (CQC)Care Quality Commission Registered
- Cygnnet house is a short break provider
- Short breaks can be for just a few hours, overnight or longer if required
- Provided in a "Home from Home" family environment
- Partners Abi and David have over 20 years experience working in the health and social care sector
- We are committed to providing a high quality service to people with a learning disability
- We Value the person and their gifts
- Promote independence and choice
- Promote diversity and equality of opportunity
- We are A 'carer aware organisation'
- Disclosure and barring service (DBS) certified
- High level of training (enquire for details)
- Dudley MBC food hygiene rating 4 stars

carer
aware

Mission Statement

We place the needs of people who use the service at the heart.

We provide personal, flexible support.

We engage with family members and carers as care partners.

We aim to ensure effective service integration with relevant professionals.

Our Training and professional development, is focused on meeting the real needs of people who use our services.

services can be purchased by carer/service user using direct payments/ personal budgets

also 'self funder' or full cost payer. this is anyone paying the full cost of any social care support, this means that either the person does not have eligible needs that meet the government criteria, or their savings, income or capital total is above £23,250.

Emergency short breaks provision only available to existing clients, due to our matching and introduction policy

Inside View

